Summary of Australian Hearing’s Protocols regarding the provision of Implantable Devices (other than Cochlear Implants) to eligible clients.

To be considered for a fully subsidised Implantable Device (other than Cochlear Implant) supplied by Australian Hearing the client will:

- Be eligible for Australian Hearing’s services;
- Be over 5 years of age;
- Possess a current Hearing Services Card;
- Have a unilateral or bilateral conductive hearing loss and be medically unable to use an air conduction device in the ear/s with a conductive hearing loss;
- Be prepared to undergo a Candidacy Program;
- Be able and prepared to care for the surgery site;
- Understand that their device must be repaired off-site. A loan device will be arranged. This may be a conventional bone conduction hearing aid.

Australian Hearing provides eligible recipients with the following:

- Unilateral or bilateral device fitting;
- Repairs, maintenance and consumables that are required to ensure ongoing function of the sound processor;
- Pre and post-operative audiological assessment and monitoring, in accordance with audiological protocols.

Australian Hearing is not responsible for:

- The cost of the surgery and any consumables used therein;
- The cost of the implantable components;
- Any complications arising from surgical procedures;
- Accessories.

Where a client does not meet the Candidacy Criteria the client can choose to contribute to the cost of the sound processor, which Australian Hearing will fit and manage.

Please note: If a client has surgery prior to being assessed as meeting our candidacy criteria, a device may not be provided fully subsidised.

An Implantable Device will not be considered for clients who have a profound unilateral sensorineural hearing impairment (sometimes called single sided deafness).